

## **QUALITY STATEMENT**

QUAL 003 31012012 Rev1

The success of an organisation like **CMP Services Ltd** requires that it be managed in a systematic manner to maintain and improve the value of its services to its customers.

**CMP Services Ltd** is applying a quality, safety and environmental management systems that is designed to maintain and continually improve the effectiveness and efficiency of the organisations' performance. It is CMP Services Ltd intention to improve its system's to meet the requirements of ISO 9001:2008, ISO 14001:2004 & OHSAS 18001:2007

The management and staff of **CMP Services Ltd** continually endeavour to improve the quality of the services we provide to our customers, the Health and Safety of all effect by our activities and the impact the company has on the environment.

**CMP Services Ltd** was incorporated on the 9th of August 1999 in Ireland and has been providing support services to both the Power & Wind Industry ever since, to both Utilities & OEM companies alike with trained & certified personnel and backed up by its long standing enviable reputation.

### **The company's core values are as follows:**

**Quality** – Our commitment to quality means that we shun complacency and continually strive to be among the best in the industry. The services and materials we provide will reflect our commitment to quality.

**Excellence** - We are committed to world-class customer service and quality as we excel for the mutual success of our clients, employees, and partners. Our employees are customer-driven and continually add value to our services whenever it benefits our clients. We are committed to working toward continual improvement in everything we do.

**Honesty and Integrity** - Our business is based on long-term relationships that require utmost trust. We require honesty and integrity in everything we do. We are accountable to our customers, owners, suppliers, and fellow employees.

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**Innovation** – CMP Services Ltd provides flexibility to all clients with tailored innovative solutions to deliver all projects safely and to their precise specifications and requirements.

**Teamwork** - We realise that every employee is integral to the success of the company and strive to promote teamwork, for the benefit of our customers.

### Our quality process:

### Quality Auditing System Flow Chart using C.A.R.S (corrective action register system)

